

# Introducing the Riley School Program

## Remote Tutoring Hub

The Riley Hospital for Children School Program wants to extend its sincere gratitude to all **Riley team members** for their service during these trying times. To show appreciation, the School Program is offering academic support to your K-12 loved ones while you continue to work.

### What it is

A request hub that provides tutors for:

- Recording instruction on specific problems sent (e.g. math), sending a video link for students to keep and review as needed
- Email correspondence (e.g. for help on English essays)
- Setting up a phone call (voice only) for live help

### How it works

- After you fill out the consent form (below), students fill out the remote tutoring request form for extra support on tricky problems, assistance with understanding concepts, completing assignments and more.
- Meant to support students who are unable to connect with their teachers or use online resources while their parents/guardians work.

### When it is available

- Monday-Friday, 8 am-6 pm

### What to do to use this service with your K-12 school-aged children:

- 1) Complete the consent form (can be done at **any time**, must be completed by **YOU**)  
<https://www.surveymonkey.com/r/RileyTutorConsent>
- 2) Educate your child(ren) on the use of this service:
  - a. Ensure they have attempted contact with their school-based teacher for support and leverage school system online resources
  - b. If above is exhausted, you **or your child** should complete a tutor request form (can be filled out any time there is a need):  
<https://www.surveymonkey.com/r/RileyTutorRequest>
  - c. This is a supplemental service; it does not replace instruction from school-based teachers
  - d. Allow 24 hours for a tutor to reply to your request (availability is based on demand)
  - e. Tutors may include Riley School program teachers and student teachers as well as Riley School Program volunteers

Consent QR Code:



Tutoring Request  
Form QR Code:



## FAQ Sheet

**1. Is there an option for my child to set up a video conference with a tutor?**

While we are not able to offer this currently, we are working behind the scenes to offer it in the future.

**2. Are there limits to how frequently this service can be used?**

We are not currently putting any limits on how frequently this service can be used. We ask that your child(ren) are mindful to first use their own school resources before contacting us. This will allow your child to continue their relationships at school while getting incremental support from us.

**3. Are there time limits on phone sessions?**

We are aim to cap phone calls at about 30 minutes each until we have a better idea of the demand. However, this can change based on demand and tutor availability daily.

**4. Could there be standing sessions so that there could be a daily or weekly check point for support?**

If you or your child feels they need daily or weekly check points for support, we encourage you to reach out to your school to ask about this possibility through their resources. This will allow us to serve more students on a first-come, first-served basis each day.

**5. Would you get the same tutor every time?**

Not necessarily. Tutors will be paired with students based on availability, and we hope they enjoy the support we are offering from our teachers, student teachers, and volunteer teachers.

**6. Do I need to be present with my child when they submit a request or talk to a tutor on the phone/email?**

We have set this service up to support you and your family while you work, so no, you do not need to be present during tutor sessions. We anticipate this service will be used frequently by children who are working on schoolwork while you are working. The online consent form you fill out allows us to contact them directly for instructional purposes.